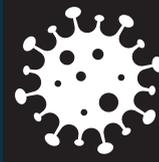


Travel in confidence



Coronavirus
COVID-19
Passenger
Advice

Version 1.0 (19/05/2020)

COVID-19 safety compliant coach travel

With an increased focus on duty of care and corporate and social responsibility we can provide COVID-19 safety compliant and reliable ground transportation solutions. This document sets out what measures National Express and Partners have put in place to ensure your clients or staff can travel with us in confidence.



Cleaning

We have enhanced our extensive vehicle cleaning regimes. Vehicles are cleaned daily and all high contact areas are disinfected regularly throughout the day with antiviral products.



Drivers

Our drivers will disembark when passengers are entering and exiting the vehicle to minimise any unnecessary interactions.



Face coverings

We recommend customers wear face coverings as per government advice. We also supply our drivers with personal protective equipment where necessary.



On-board signage

We have visual reminders on our coaches regarding social distancing whilst on-board.



Boarding

Passengers will be required to load rear seats first and leave the vehicle in the reverse order to avoid walking past sitting passengers.



Toilets

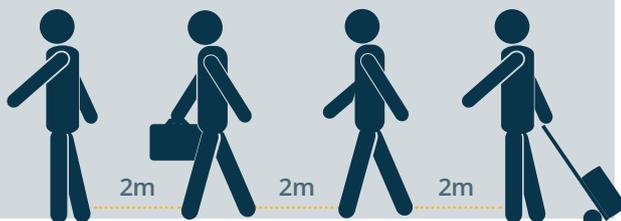
On-board toilets will be out of use unless otherwise requested by a private party. In such case, additional cleaning and sanitisers will be provided.



Seating

Passengers will be required to only use designated seats to adhere to social distancing rules. Unavailable seats will be clearly marked.

When waiting for your coach, keep 2 metres apart from others in the queue.



Vehicle Capacity

Our new social distancing vehicle capacities using the current 2m rule are as follows:

Vehicle (original capacity)	New (max capacity)
34	8
35 VIP	11
49	12
53	13
77	22

Capacity based on individual passengers.

If passengers are travelling with people from the same household, some additional capacity can be utilised. Contact us for more bespoke options.

